

USER GROUP CONFERENCE

Sept. 19 - 22, 2017 • The Westin Copley Place • Boston, MA



EVENT AGENDA

- Occupational Health
- Safety/ Enviro
- Industrial/ Hygiene
- Admin/ Other
- Social

Tuesday, September 19, 2017

Registration begins

9:00AM - 10:30AM

New User Training

This session is designed for conference attendees who are new to the Medgate solution. It will provide an orientation to the basics of the OH suite, highlighting the main features.

New User Training

This session is designed for conference attendees who are new to the Medgate solution. It will provide an orientation to the basics of the Safety and Environmental suites, highlighting the main features.

New User Training

This session is designed for conference attendees who are new to the Medgate solution. It will provide an orientation to the basics of the IH suite, highlighting the main features.

New User Training

This session is designed for conference attendees who are new to the Medgate solution. It will provide an orientation to basic Navigation and Platform features, highlighting the main features.

10:30AM - 12:00PM

Advanced User "Ask an Expert"

Bring your laptops and your questions! This is your opportunity to gain face-to-face insight from Medgate experts. Get a refresher on Reporting, see how Advanced Dashboard can improve user adoption, or tackle a nagging issue that's been holding you back. This is a great way to gain additional value from the conference.

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12:00PM - 1:30PM

 Lunch (on your own)

Grab some lunch and explore the Boston area before the official start of the conference.

Conference begins

1:30PM - 3:00PM

Welcome & Opening Keynote

In this session, Mark Wallace, President of Medgate, will provide his traditional and engaging kick-off to the conference. You will get to hear the latest updates on the incredible amount of activity the company has seen this year, as well as Mark's vision for EHSQ in the coming years. Following Mark's remarks, we will welcome an industry veteran to share insights into how EHSQ can be leveraged to deliver tangible benefits to the business.

3:00PM - 3:30PM

 PM Break

3:30PM - 4:15PM

"Breakthrough" EHSQ!

Listen to panel of industry experts discuss the challenges that can hold back EHSQ programs from success. Featuring highlights from real world solutions from around the world, you will gain valuable insights from this not-to-be-missed session.

4:15PM - 5:45PM

Networking

Supercharge your 2017 Medgate User Group Conference experience! Start the conference off with a bang at this fun, interactive session to get acquainted with your fellow colleagues.

6:00PM - 8:00PM

 Welcome Reception

Join the Medgate team, reconnect with old friends, and get to know the new faces of the growing Medgate Community over cocktails and h'ors d'oeuvres provided by our Platinum sponsor.

Wednesday, September 20, 2017

7:15AM - 8:30AM

 Networking Breakfast

8:30AM - 10:00AM

Innovation in Action

In this session, the Medgate experts will provide demonstrations of the latest and greatest enhancements of the past year, including advances in Analytics capabilities and exciting developments in the Mobility and Portal solutions.

Wednesday, September 20, 2017

10:00AM - 10:30AM

 **AM Break**

Enjoy some refreshments while mingling with Medgate partners and peers in the Partner Village.

10:30AM - 12:00PM

 **What's New in Occupational Health**

In this session, you will learn about what's been added to Medgate's features over the past year. We will take you through the latest capabilities and new features. This highly useful session will focus on the Occupational Health Suite, as well as overall reporting and platform features.

 **What's New in Safety and Environmental**

In this session, you will learn about what's been added to Medgate's features over the past year. We will take you through the latest capabilities and new features for EHS. This highly useful session will focus on the Safety and Environmental suite, as well as overall reporting and platform features.

 **What's New in Industrial Hygiene**

Curious about what we've been up to since last year? In this session, we will take you through the latest capabilities and new features for IH. This highly useful session will focus on the Industrial Hygiene suite, as well as overall reporting and platform features.

 **Future Enhancements in Business Intelligence**

Our expert product managers continually strive to make our solution more user-friendly. Who better to help us than our power-users? This session will be a guided discussion on all current planned enhancements and the concepts behind them. This is your opportunity to collaborate with Medgate product managers to ensure the platform continues to develop in the right direction. You will be invited to share your comments on additional new features for upcoming releases.

12:00PM - 1:30PM

 **Networking Lunch (provided)**

Enjoy a buffet lunch on us! This is a great time to talk to partners and peers in our Partner village.

1:30PM - 3:00PM

 **Medgate User Success Studies**

Learn directly from Medgate customers on tips and tricks, lessons learned, and best practices. You'll leave this session with valuable take-aways on how other companies manage their programs.

3:00PM - 3:30PM

 **PM Break**

Relax and recharge with refreshments in our Partner village!

3:30PM - 5:00PM

 **Using the New 'MyCalendar' Module**

This session will showcase the new My Calendar module that will replace the current Scheduling tool. Our expert will take you through a guided tour of the new features and usability improvements. You will also have an opportunity to provide your feedback on future developments of this very important OH module.

Wednesday, September 20, 2017

3:30PM - 5:00PM

 **Reporting and Business Intelligence for the Safety User**

Here at Medgate we understand the importance of being able to generate reports and make sense of all the data that you collect. We've made major advancements and developments in Business Intelligence over the last two years. In this session, you will gain insight and receive guidance on how a safety user can get the most out of their data with the many new and improved functionalities. Best practice examples will be used that will resonate with any Safety professional.

 **Leveraging Ergonomics Management in Medgate**

Ergonomics continues to be an important practice to ensure worker well-being. This highly useful session will feature our experts guiding you through our offerings and how they integrate with other functionalities across the Medgate platform.

 **New Mapping Tools: Forms & Questionnaires**

Do you have a paper form or simple questionnaire that employees have to complete as part of a process or procedure? Have you ever thought about how simple your life might be if the form could populate your Medgate solution automatically, not having to key in the information? Well, we've granted your wish! In this session, our experts will walk you through these new capabilities and show you how you can take advantage of them.

5:00PM

Free Evening

Take some time to explore the sights and tastes of the great city of Boston!

Thursday, September 21, 2017

7:15AM - 8:30AM

 **Networking Breakfast** **Future Enhancements**

Our expert Product Managers look to changing regulations and customer requests to help build stories for product enhancements. This session will be a guided discussion on current planned enhancements and the concepts behind them. You will be asked to provide your feedback and ideas to help ensure the platform continues to develop in the right direction, as well as share your comments on additional new features that should be included in upcoming releases.

 **Expanded Environmental Capabilities**

8:30AM - 10:00AM

Everyone is excited about how the acquisition of regAction has enabled Medgate's core Environmental platform to be enhanced. Our Environmental team will give an in-depth look at Medgate's accelerated Environmental roadmap. This session will review the many Environmental applications, including our award winning Management of Change module. Explore the deep environmental capabilities of regAction and learn how they will be integrated into a best in class Environmental solution.

 **Reporting and Business Intelligence for the IH User**

Here at Medgate we understand the importance of being able to generate reports and make sense of all the data you collect. We've made major advancements in Business Intelligence over the last two years. In this session, you will gain insight and receive guidance on how an IH user can get the most out of their data with the many new and improved functionalities. Best practice examples will be used that will resonate with any IH professional.

Thursday, September 21, 2017

8:30AM - 10:00AM

 **Mobile and Portal Management Roundtable**

Our industry experts understand that mobility can be useful in the right situations and circumstances. We also know the importance of having a solution that is easy to use. During this session we will provide visibility to our products and concepts to address these needs. We will look for input and validation to ensure we deliver an optimal solution.

10:00AM - 10:30AM

 **Networking Break**

Enjoy some refreshments with our partners and the Medgate team in the Partner Village!

10:30AM - 12:00PM

 **Hands-On Learning**

Want to learn all the tricks your support and services team know? Did you see something in a training session that you want to review? This is your opportunity to roll up your sleeves alongside peers and the Medgate team. Don't forget to bring your laptop and list of questions with you!

 **Hands-On Learning**

Want to learn how to get even more out of Medgate's Safety and Environmental offering? Join Medgate experts and your peers to learn best practices. Don't forget to bring your laptop and list of questions with you!

 **Hands-On Learning**

Want to learn all the tricks of the trade and how other companies are using the Medgate solution? Did you see something in a training session that you would like to review? This is your opportunity to roll up your sleeves alongside your peers and the Medgate team. Don't forget to bring your laptop and list of questions with you!

 **Analytics Product Management Roundtable**

There is a lot of buzz in the industry about IOT and Machine Learning. Our experts will be holding a casual session to help de-mystify what it's all about, and what it means for the future of the EHSQ industry.

12:00PM - 1:30PM

 **Networking Lunch (on your own)**

Take the opportunity to check out some of the best eating spots in Boston's Back Bay neighborhood. Invite some of your new friends to join you!

1:30PM - 3:00PM

 **Reporting and Business Intelligence for the OH User**

Here at Medgate we understand the importance of being able to generate reports and make sense of all the data you collect. We've made major advancements and developments in Business Intelligence over the last two years. In this session, you'll gain from insight and guidance on how an OH user can get the most out of their data with the many new and improved functionalities. Best Practice examples will be used that will resonate with any OH professional.

 **The Mobile Industrial Hygienist**

Technology has finally caught up with the way we do business. We're developing concepts to allow those non-desk activities to be captured in the field. This session will introduce you to our vision for the use of Mobility with our IH suite. Attendees will have an opportunity to comment on the design of the capabilities planned for Mobile IH.

Thursday, September 21, 2017

1:30PM - 3:00PM

 **Future Enhancements**

Our expert Product Managers look to changing regulations and customer requests to help build stories for product enhancements. This session will be a guided discussion on current planned enhancements and the concepts behind them. Provide your feedback and ideas to help ensure the platform continues to develop in the right direction. Share your comments on additional new features that should be included in upcoming releases.

 **Configuring Security**

3:00PM - 3:30PM

 **PM Break**

Take the opportunity to check out some of the best eating spots in Boston's Back Bay neighborhood. Invite some of your new friends to join you!

3:30PM - 5:00PM

 **Interfaces and Integrations**

Connection to devices, external agencies, and applications are life savers when it comes to alleviating the administrative burden of daily activities. Medgate continues to add to our extensive list of connections to external devices, applications, and agencies. This session will provide information on some of our recent interfaces and integrations. Come prepared to share your recommendations for future interfaces and integrations.

 **Sustainability**

Sustainability isn't a buzzword anymore -- it is a standard practice with the top companies in the world. This in-depth session will showcase how recent enhancements in our platform will allow companies to easily define, collect, review, evaluate, aggregate, and communicate company metrics and KPIs or align out-of-the-box with GRI.

 **Future Enhancements**

Want to know how we keep ahead of the competition and remain the best solution in the industry? Find out in this guided discussion on current planned enhancements and the concepts behind them. Attendees will collaborate with Medgate Product Managers to ensure the platform continues to develop in the right direction. Bring your comments on additional new features for upcoming releases.

 **Future Enhancements for the Medgate Platform**

Want to know how we keep ahead of the competition and remain the best solution in the industry? Find out in this guided discussion on current planned enhancements and the concepts behind them. Attendees will collaborate with Medgate Product Managers to ensure the platform continues to develop in the right direction. Bring your comments on additional new features for upcoming releases.

6:30PM - 11:59PM

 **Awards Gala at the New England Aquarium**

Cap off a content-filled conference with a celebration of EHSQ excellence as we present our Client Excellence Awards at our annual gala. Companies that have made the greatest impact on their business using Medgate software over the past year will be honored. Enjoy dinner with your peers and new friends, then finish the night at our famous dance party before we say farewell for another year.

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